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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Lalitha Vaidyanathan; John Quinn; Ahmedulla Khaishgi; Cara Cherry-Lisco	Confirmation No.	6366
Serial No.:	10/634,654	Docket No.:	1018-001US02
Filed:	August 5, 2003	Customer No.:	28863
Examiner:	Unknown	Group Art Unit:	3629
Title:	SYSTEM AND METHOD FOR RESOLVING A DISPUTE IN ELECTRONIC COMMERCE AND MANAGING AN ONLINE DISPUTE RESOLUTION PROCESS		

CERTIFICATE UNDER 37 CFR 1.8: I hereby certify that this correspondence is being deposited with the United States Post Service, as First Class Mail, in an envelope addressed to: Commissioner for Patents, Alexandria, VA 22313-1450 on December 6, 2004.

By: Patricia Cygan
Name: Patricia Cygan

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

Mail Stop Amendment
Commissioner for Patents
Alexandria, VA 22313-1450

Dear Sir:

Applicants submit the references listed on the attached form PTO-1449. This statement is being filed, to the best of Applicants' knowledge, before the receipt of a first Office Action on the merits.

Applicants have enclosed a copy of each article cited and each foreign document cited. Copies of the U.S. patents and publications are not enclosed as this requirement has been waived by the U.S. Patent Office.

Respectfully submitted,

Date: December 6, 2004

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Form 1449*		Docket Number: 1018-001US02		Application Number: 10/634,654	
INFORMATION DISCLOSURE STATEMENT IN AN APPLICATION <small>(Use several sheets if necessary)</small>		Applicant: Lalitha Vaidyanathan; John Quinn; Ahmedulla Khaishgi; Cara Cherry-Lisco			
		Filing Date: August 5, 2003		Group Art Unit: 3629	
		Examiner Name: Unknown			
U.S. PATENT DOCUMENTS					
Examiner Initial	Document Number	Issue/Document Publication Date	Name	Filing Date If Appropriate	
	6,766,307 B1	07/20/2004	Israel et al.		
	2001/0007106 A1	07/05/2001	Slaikeu		
FOREIGN PATENT DOCUMENTS					
Examiner Initial	Document Number	Publication Date	Country	Translation	
				Yes	No
	2003-114927	10/04/2001	Japan	Abstract only	
OTHER DOCUMENTS (Including Authors, Title of Item, Page(s), Vol/Issue No., Publisher, Place of Publication)					
	Nyhart, "Computer Modeling in Dispute Resolution: An Overview," <i>Dispute Resolution Forum</i> , April 1988, p 3, 11-15.				
	Elangovan, "Managerial third-party dispute intervention: A prescriptive model of strategy selection," <i>Academy of Management Review</i> , Vol. 20, No. 4, pp. 800-830 (October 1995).				
EXAMINER			Date Considered		
<small>*Examiner: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.</small>					